**HOW TO SETUP OUTLOOK EMAIL IN HCI**

1. Get the Outlook Email Credential:

Username: [DG-PHX-SAP-HCI@fmi.com](https://mail.fmi.com/owa/redir.aspx?C=TpNyKanWL15Dd1z8q_fu00PM0DoM1Iz1jRbVYP0ssBb392fn8pfWCA..&URL=mailto%3aDG-PHX-SAP-HCI%40fmi.com)

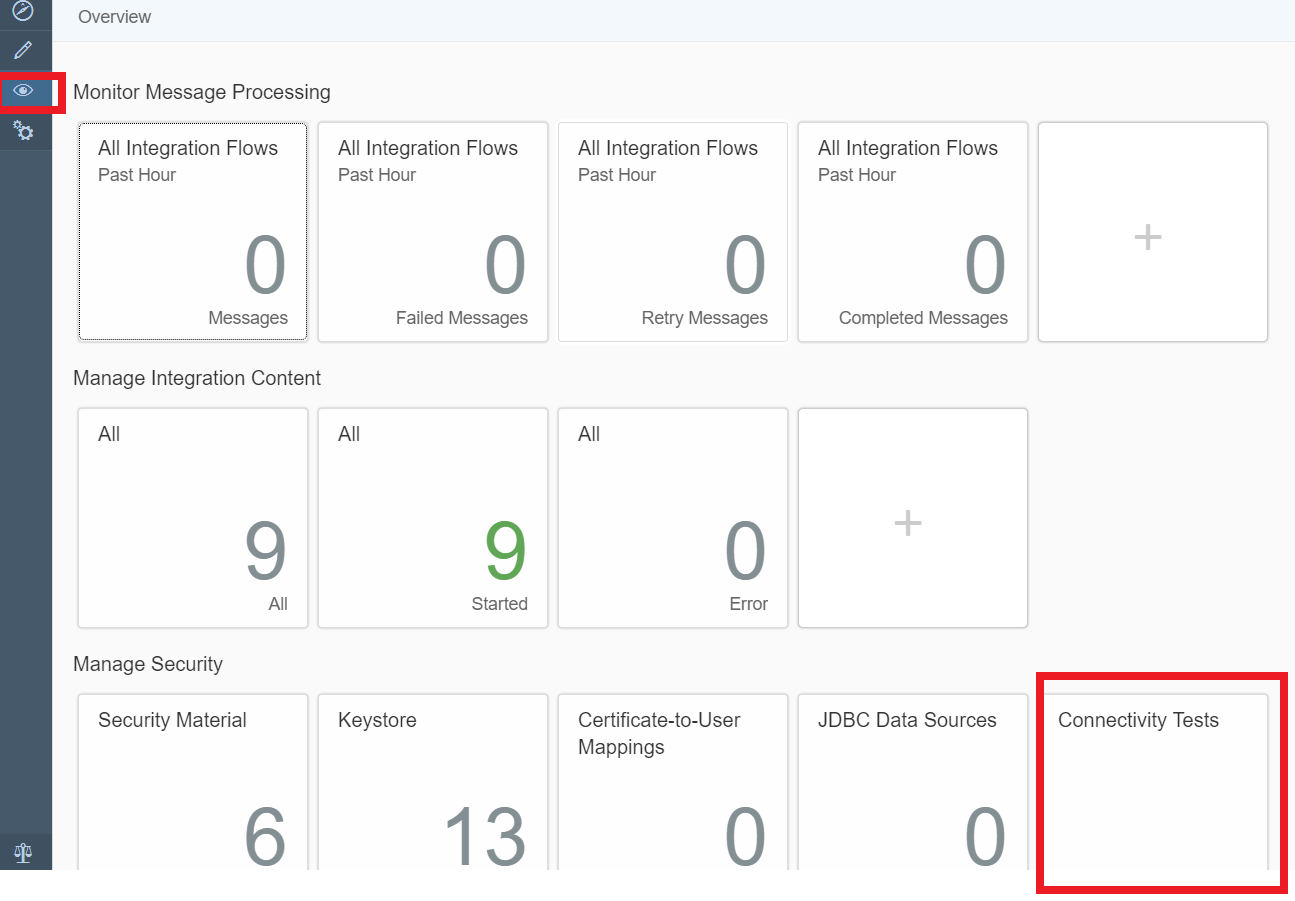
Password: \*\*\*\*\*\*\*\*\*\*

1. Enable IMAP and POP settings in outlook for the Email user. See details in the link below:

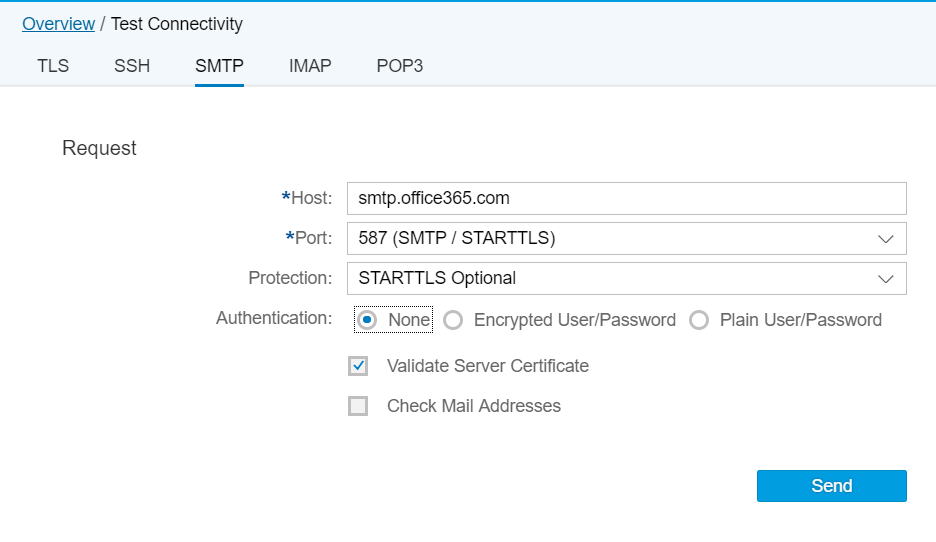
[https://help.vodien.com/articles/outlook-office-365-imap-pop-settings/](https://mail.fmi.com/owa/redir.aspx?C=aVWv20ewtQ9V_HbMmet5VjtoJQqOjAx7UsKHmDcnjsH3YRrP8ZfWCA..&URL=https%3a%2f%2fhelp.vodien.com%2farticles%2foutlook-office-365-imap-pop-settings%2f)

Ask client to help in the settings of IMAP and POP.

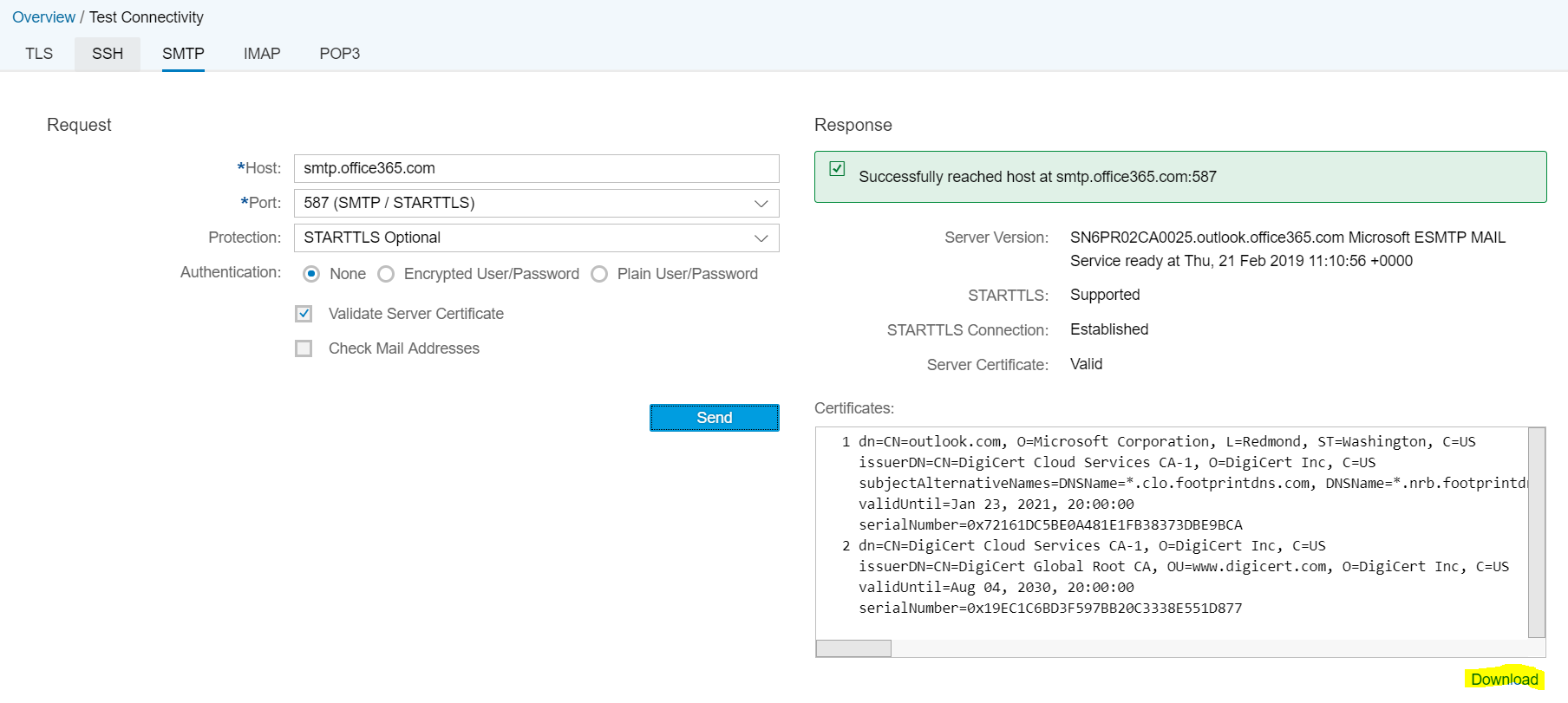
1. Go to *Connectivity Tests* in the *Monitoring Page* of the HCI tenant



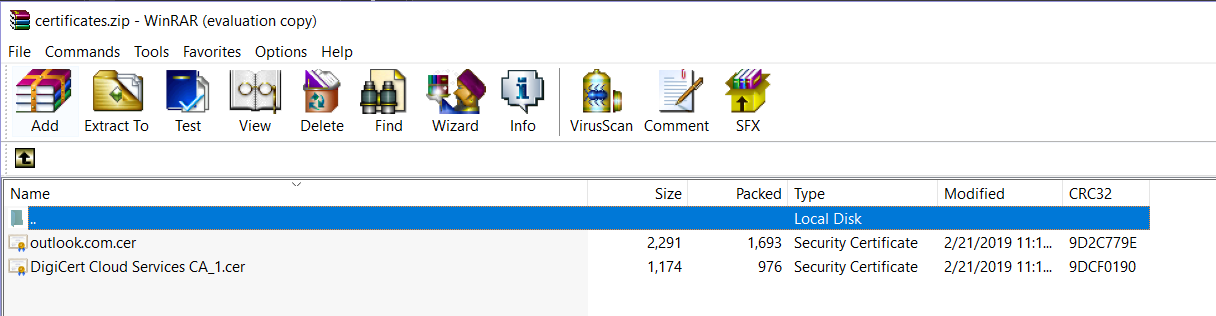
1. Test the *Email Connectivity* following the below details:



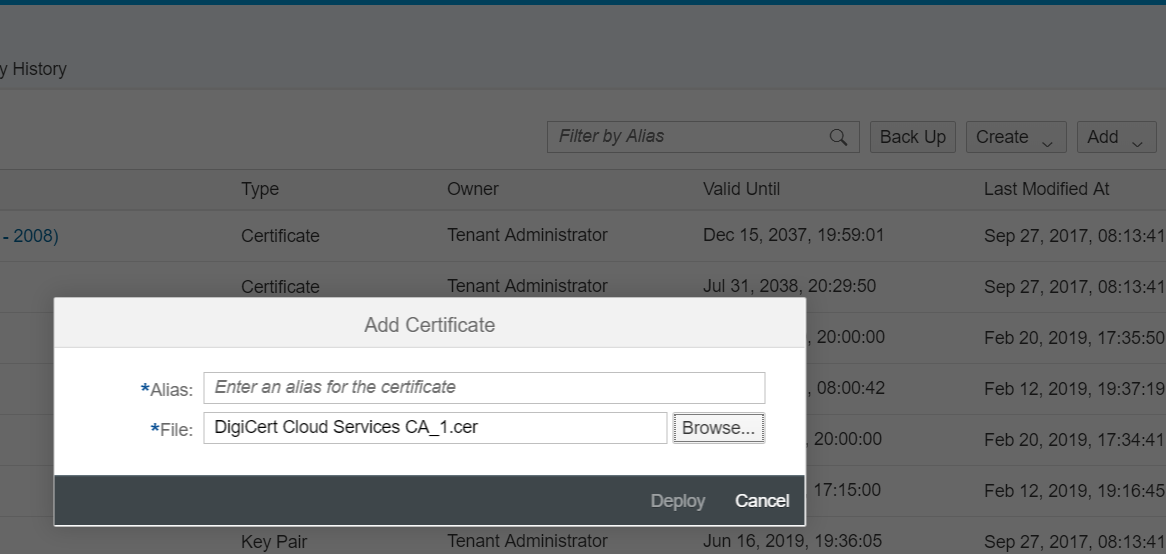
1. Click *SEND* button and the certificate details will appear on the right.

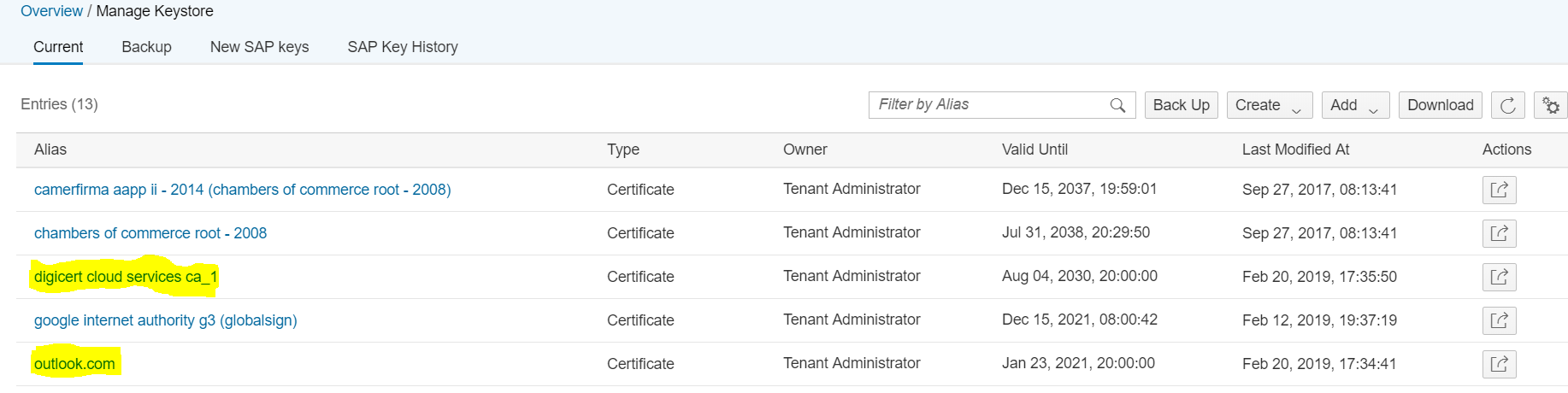


1. Click the *DOWNLOAD* button to export the certificates needed for the Connectivity of HCI tenant and Email Server
2. Open the zip file you downloaded in Step 6. Extract the certificates to your local folder.

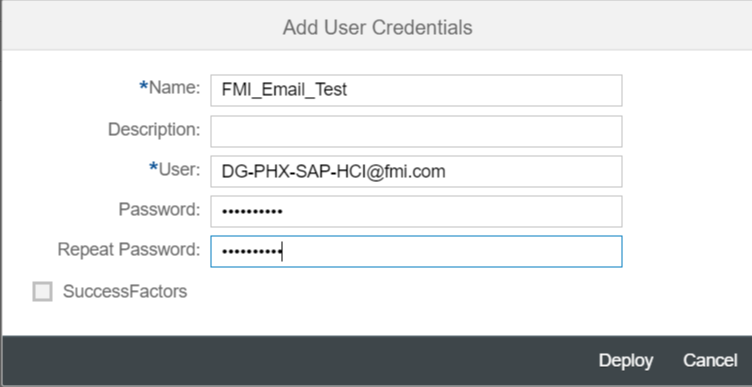


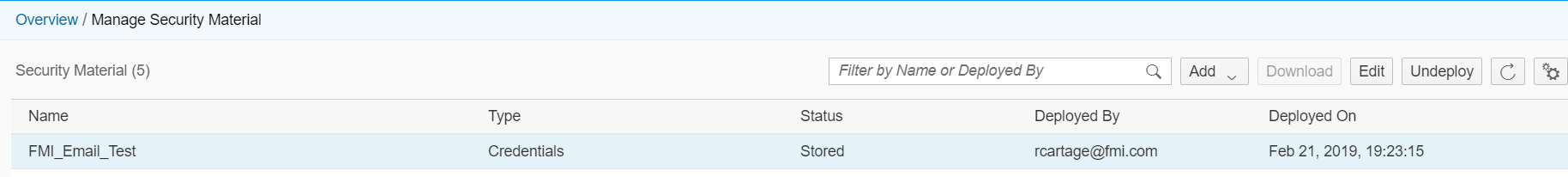
1. Go to *Manage Keystore* in the Monitoring Page of HCI tenant. Import the two certificates extracted from Step 7. Click Add then Certificate.





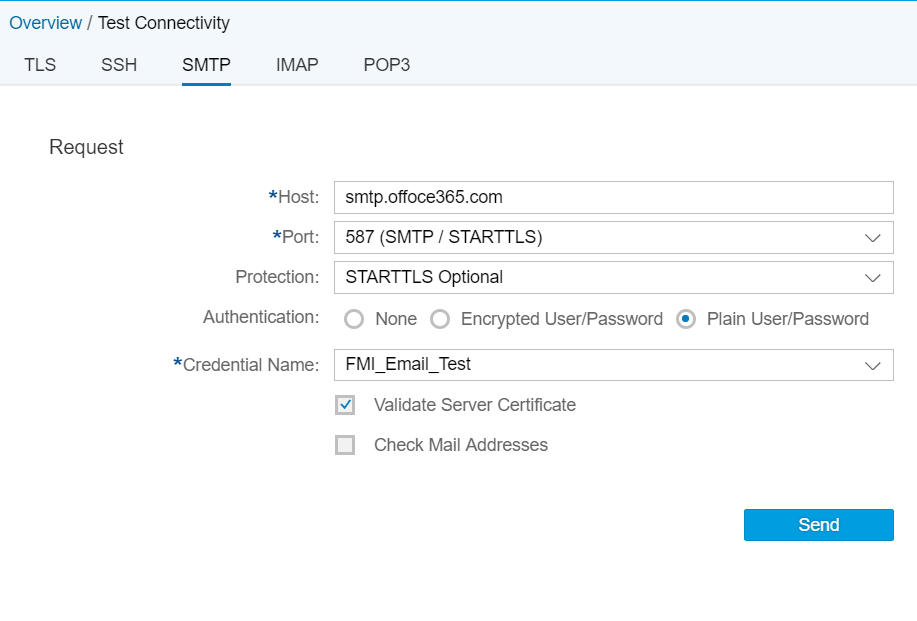
1. Go to the *Monitor Security Material* in the *Monitoring Page* of HCI. Deploy the *User Credential* of the Email user. Click *Add* then *User Credentials*.





1. Go to Connectivity Tests in the Monitoring Page of HCI tenant.

Test the Connectivity of the Email using the Credential deployed in Step 9. Once connectivity is successful, a response on the right will appear saying Connection is Successful.



References:

[https://help.vodien.com/articles/outlook-office-365-imap-pop-settings/](https://mail.fmi.com/owa/redir.aspx?C=aVWv20ewtQ9V_HbMmet5VjtoJQqOjAx7UsKHmDcnjsH3YRrP8ZfWCA..&URL=https%3a%2f%2fhelp.vodien.com%2farticles%2foutlook-office-365-imap-pop-settings%2f)

<https://launchpad.support.sap.com/#/notes/2689947>